

# ADVANTAGE AIR®

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## Remote Access

Remote access is available with both the Zone10e, e-zone, MyAir5 & MyLights products, it utilises your Wi-Fi equipped router to operate. Your modem will require UDP and UPnP to be enabled as well as a strong Wi-Fi connection between the router and your wall mounted touch screen panel.

*Our recommended router is the TPLink AC1200 Archer D5. Below is a list of other compatible routers that have been tested:*

Bran	Model
ASUS	DSL-AC68U
Belkin	AC1750 F9J1108v2
Belkin	N150 F9J1001v1
Belkin	N300 F9J1002v1
Dlink	N300 DSL-2750B
Dlink	N750 DSL-2870B
iinet	BOBLite(GL411)
iinet	VGDAC4
Netcomm	N300 NB604N
NetComm	N600 NB16WV-02
Netcomm_ADSL2+/3G	3G29WN2
Netgear N300	DGN2200v3
Netgear N600	DGND3700
TP-LINK AC1200	Archer D5
TP-LINK N150 TD-W8950N	TD-W8950N

*Advantage Air endeavors to achieve compatibility with as many routers as possible, and whilst Remote Access works fine on most routers, there are some routers or applications that are not compatible. If your router is not listed above and you experience issues with the operation of Remote Access, please contact your IT specialist for help with your modem settings, or alternatively try one of the above mentioned modems. Router software updates may break compatibility, please contact us with any questions or issues.*